

# Cherry Tree Medical Practice

## Autumn newsletter

October 2025



CHERRY TREE  
MEDICAL PRACTICE



### Surgery merge

We are excited that on 8th October The Oak Tree Medical Practice and Birches Medical Practice merged together to become one surgery under one new name **Cherry Tree Medical Practice**.

This comes after 5 years of working alongside but with barriers of two clinical systems, 2 message systems, 2 email addresses..everything duplicated! This now means that we can work on one single system which will ensure a smoother and more efficient way of working. This will be a positive change for both staff and patients.

When booking your appointment you have the choice of appointments at the Ironstone Centre or at our Ashby branch site on Collum Lane.

You can contact the surgery on two telephone numbers, either 01724 292022 or 01724 742400.

Did you know we are on Facebook? Did you know we have a website <https://www.cherrytreemedicalpractice.nhs.uk> ? Check them out for the latest updates and announcements.

We recommend you download the FREE NHS App for ordering medication and access to your medical record.



CHERRY TREE  
MEDICAL PRACTICE

### CHERRY TREE OPENING TIMES

#### (IRONSTONE CENTRE)

Monday 8am - 6:30pm  
Tuesday 8am - 6:30pm  
Wednesday 8am - 6:30pm  
Thursday 8am - 6:30pm  
Friday 8am - 6:30pm

### CHERRY TREE ASHBY OPENING TIMES

Monday 8am - 5:30pm  
Tuesday 8am - 5:30pm  
Wednesday 8am - 2:00pm  
Thursday 8am - 5:30pm  
Friday 8am - 5:30pm

### TRAINING DATES

Weds 12th Nov closed from  
1pm  
Weds 10th Dec closed from  
1pm  
Weds 14th Jan closed from  
1pm

We also offer additional **Enhanced Access** appointments both telephone and face-to-face out of hours.

### Facebook

Do you follow us on Facebook? If not scan the QR code & click follow to keep up to date with surgery & health updates.



### BANK HOLIDAY DATES

Thurs 25th Dec CLOSED  
Fri 26th Dec CLOSED  
Thurs 1st Jan CLOSED

We are working hard to reduce the number of missed appointments at the surgery; during September we had a total of **324** non attended appointments which is **84 hours**. These are appointments that could have been offered to other patients.

If you cannot attend an appointment please contact the surgery as soon as possible to re-arrange or cancel. Each missed appointment is recorded for our did not attend policy and 3 missed appointments may result in us being unable to continue your care at this surgery.



### Meet our pharmacy team

We have a very highly knowledgeable and experienced pharmacy team that work within the practice Monday to Friday.

Any time that you contact the surgery to query medication, ask for alternatives, discharged from hospital with a new medication plan or would like to seek reassurance around medication and side effects this is the team that will deal with your request or give you a call.

As well as speaking directly to patients they work closely with community pharmacies, consultants and the Community Macmillan team to ensure that care is provided quickly and efficiently.

If you wish to speak to a member of the pharmacy team regarding medication then you can contact our reception team who will arrange this for you.

Joanna—Practice Pharmacist

Anja—Practice Pharmacist

Victoria—Pharmacy Technician



### Surgery details

**Telephone** Cherry Tree Ironstone Centre 01724 292022

Cherry Tree Ashby 01724 742400

Appointments are bookable via phone Monday to Friday 8 am to 6:30pm. Extended Access clinics also available Saturday and Sunday.

You can access your record for free via the NHS App where you can order medication, see your vaccination status and access other relevant clinical information.

Online consultations are also available via the NHS App and AccuRx